

ESTADO LIBRE ASOCIADO DE PUERTO RICO
JUNTA REGLAMENTADORA DE TELECOMUNICACIONES DE PUERTO RICO



OFICINA DEL PRESIDENTE

June 30, 2008

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th St., SW, Rm TW-B204
Washington, DC 20554

Re: Telecommunications Relay Service; Consumer Complaint Log
CG Docket 03-123

Dear Ms. Dortch:

The Telecommunications Regulatory Board of PR ("TRB"), by its attorneys, pursuant to Section 64.604 (c) (1) of the Federal Communications Commission rules, hereby informs the Commission that there were no formal TRS complaints filed during the period of June 1, 2007 to May 31, 2008.

We have enclosed the following information for your review:

- An Annual Complaint Log, which includes details of all complaints received between June 1, 2007 and May 31, 2008. Report details include date of complaint, description of the complaint, its resolution and description of the resolution of each complaint. In this case, there were no formally recorded complaints.
- An electronic copy of the TRS Complaint Log on a standard CD-R (formatted in an IBM compatible format using MS Word 97 or equivalent software).

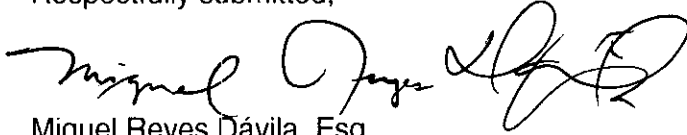
Inquiries concerning this matter may be referred to:

Mr. Roberto Miranda Santiago
Special Aide
Telecommunications Regulatory Board of Puerto Rico
235, Ave. Arterial Hostos
Capital Center 2, Suite 1001
San Juan, PR 00918-1453

TEL: 787-756-0804, ext. 223
FAX: 787-753-5684
E-Mail: rmiranda@jrtpr.gobierno.pr

No. of Copies rec'd 0
List A B C D E

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Miguel Reyes Dávila". The signature is fluid and cursive, with a large, stylized initial "M" and "R".

Miguel Reyes Dávila, Esq.

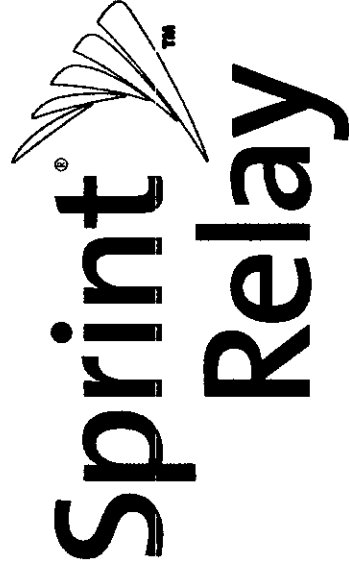
President, Telecommunications Regulatory Board of Puerto Rico

xc: Vicente Aguirre Iturrino, Esq., TRB Commissioner
Ing. Nixyvette Santini, TRB Commissioner
Maria M. Reyes Guevara, Esq., TRB Legal Advisor
Pam Gregory, FCC

Received & Inspected

JUL 7 - 2008

FCC Mail Room



PUERTO RICO FCC COMPLAINT LOG 2008

Complaint Tracking for PR (06/01/2007-05/31/2008). Total Customer Contacts: 0

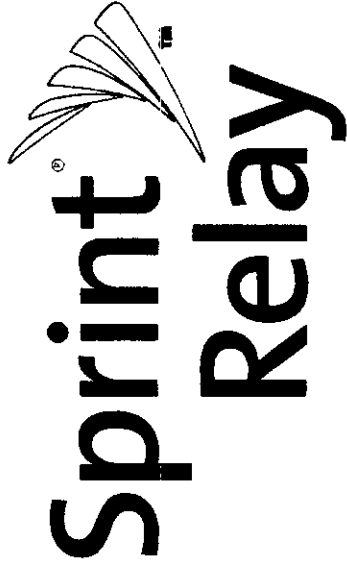
<u>Tally</u>	<u>Date of Complaint</u>	<u>Nature of Complaint</u>	<u>Date of Resolution</u>	<u>Explanation of Resolution</u>
--------------	--------------------------	----------------------------	---------------------------	----------------------------------

There were no complaints received by Customer Service for PR between June 2007 through May 2008

Received & Inspected

JUL 7 - 2008

FCC Mail Room



PUERTO RICO FCC COMPLAINT LOG 2008

Complaint Tracking for PR (06/01/2007-05/31/2008). Total Customer Contacts: 0

<u>Tally</u>	<u>Date of Complaint</u>	<u>Nature of Complaint</u>	<u>Date of Resolution</u>	<u>Explanation of Resolution</u>
--------------	--------------------------	----------------------------	---------------------------	----------------------------------

There were no complaints received by Customer Service for PR between June 2007 through May 2008

Received & Inspected

JUL 7 - 2008

FCC Mail Room



PUERTO RICO
FCC COMPLAINT LOG
2008

Complaint Tracking for PR (06/01/2007-05/31/2008). Total Customer Contacts: 0

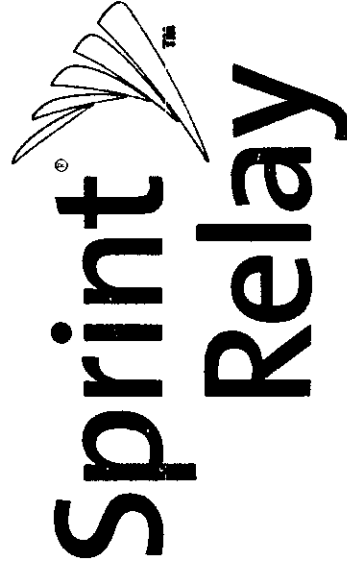
<u>Tally</u>	<u>Date of Complaint</u>	<u>Nature of Complaint</u>	<u>Date of Resolution</u>	<u>Explanation of Resolution</u>
--------------	--------------------------	----------------------------	---------------------------	----------------------------------

There were no complaints received by Customer Service for PR between June 2007 through May 2008

Received & Inspected

JUL 7 - 2008

FCC Mail Room



PUERTO RICO FCC COMPLAINT LOG 2008

Complaint Tracking for PR (06/01/2007-05/31/2008). Total Customer Contacts: 0

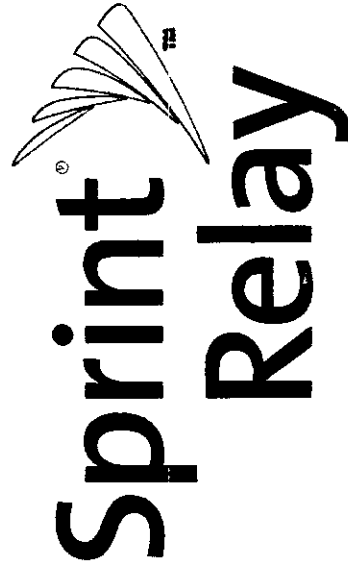
<u>Tally</u>	<u>Date of Complaint</u>	<u>Nature of Complaint</u>	<u>Date of Resolution</u>	<u>Explanation of Resolution</u>
--------------	--------------------------	----------------------------	---------------------------	----------------------------------

There were no complaints received by Customer Service for PR between June 2007 through May 2008

Received & Inspected

JUL 7 - 2008

FCC Mail Room



PUERTO RICO FCC COMPLAINT LOG 2008

Complaint Tracking for PR (06/01/2007-05/31/2008). Total Customer Contacts: 0

<u>Tally</u>	<u>Date of Complaint</u>	<u>Nature of Complaint</u>	<u>Date of Resolution</u>	<u>Explanation of Resolution</u>
--------------	--------------------------	----------------------------	---------------------------	----------------------------------

There were no complaints received by Customer Service for PR between June 2007 through May 2008

DOCKET NO.

03-123

DOCUMENT OFF-LINE

This page has been substituted for one of the following:

- o This document is confidential (**NOT FOR PUBLIC INSPECTION**)
- o An oversize page or document (such as a map) which was too large to be scanned into the ECFS system.
- o Microfilm, microform, certain photographs or videotape.
- o Other materials which, for one reason or another, could not be scanned into the ECFS system.

The actual document, page(s) or materials may be reviewed (**EXCLUDING CONFIDENTIAL DOCUMENTS**) by contacting an Information Technician at the FCC Reference Information Centers) at 445 12th Street, SW, Washington, DC, Room CY-A257. Please note the applicable docket or rulemaking number, document type and any other relevant information about the document in order to ensure speedy retrieval by the Information Technician

ICD Rom